

ADVANCE GUARD

Monthly Giving Program



Frequently Asked Questions

Q: When will my credit card first be charged?

A: Monthly charges occur once per month. Your first online gift is charged to your credit card on the date your transaction is made. All subsequent monthly charges occur around the 20 day of the month.

Q: Once I've made an online gift, how can I make changes to my account (e.g., change gift amount, change my credit card number, change billing information, change contact information)?

A: Please call 855.GIVE.WWP (855.448.3997).

- Changes received the first week of the month are effective in the current month.
- Changes received **after** the first week of the month are effective in the following month.

Q: How can I notify you if I need to stop giving?

A: If you would like to stop your monthly gift, please call 855.GIVE.WWP (855.448.3997).

Cancellations received ...

* first week of the month = effective in the current month

* after the first week of the month = effective in the following month

Q: Will I receive verification of my donations for tax purposes?

A: In January, all monthly donors receive an annual statement reflecting the prior year's total contributions. If you need a statement prior to the annual mail date, please contact us. We will gladly send one at your request.

Contact us if you have any questions.

Call: 855.GIVE.WWP (855.448.3997)

Email: advanceguard@woundedwarriorproject.org

Mail:

Wounded Warrior Project

Attention: Advance Guard

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